



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES

P.O. Box 45506 • Olympia, WA 98504-5506

September 19, 2008

**EXECUTIVE SUMMARY:**  
**ProviderOne Pharmacy Point-of-Sale 30-Day Notice**

Dear Pharmacy Provider,

Today, the Department of Social and Health Services (DSHS) gave pharmacies 30 days' notice for the implementation of ProviderOne's Pharmacy Point-of-Sale (POS) release. **Implementation is scheduled for October 20, 2008, indicating that the system is fully tested, DSHS staff are prepared, and pharmacy readiness activities have been completed.**

This letter serves as an executive summary of the series of communications related to the implementation of the ProviderOne POS.

**ProviderOne Relies on the National Provider Identifier**

As stated in Memo #08-05 (February 25, 2008), DSHS will require the use of the National Provider Identifier (NPI) when the Pharmacy POS system is implemented. Pharmacy providers will be required to provide the pharmacy and prescriber NPIs on all electronic prescription drug claims.

Providing the practitioner's individual NPI with the prescription drug order will allow pharmacies to submit claims to DSHS for payment. The prescriber NPI must be for an individual (Type 1) rather than an organization (Type 2).

If a prescribing provider does not have an NPI, the dispensing pharmacy may continue to submit the prescriber's Drug Enforcement Agency (DEA) number until an individual NPI is obtained. DSHS will allow pharmacy providers to continue to submit a DEA number as the Prescriber ID for a period of six months from the time of ProviderOne Pharmacy POS implementation if the prescriber has not yet obtained an NPI.

**Billing Instructions have been Updated**

Also as stated in Memo #08-55, the *Prescription Drug Program Billing Instructions* have been revised to support the point-of-sale release. Effective for dates of service on and after October 20, 2008, these changes include:

- Change of vendor for the Pharmacy Point-of-Sale system;
- Revision of the Pharmacy Statement paper claim form (be sure to order updated billing form [525-106]/DSHS Form Number 13-714 [Rev. 04/2007], if needed);
- Requirement to use a hard copy claim for rebilling a prescription drug claim more than one-year old;
- Use of Other Coverage Code 4;



- Change to billing format for Expedited Authorization;
- Modification to the POS system to accommodate new claims routing information; and
- Changes in POS rejection messages and NCPDP reject codes.

### **Readiness Checklist is a Helpful Tool**

DSHS has updated the ProviderOne Pharmacy POS Readiness Checklist, which outlines the potential changes to your business processes and the activities pharmacies should complete before "go live." These activities include:

- Retaining the ability to report NCPDP, DEA, and Medicaid billing numbers; and
- Modifying the POS system and/or internal policies to reverse claims electronically for up to 15 months, or prepare to submit on paper adjustment request form.

The Pharmacy POS Readiness Checklist includes new routing information needed to redirect claims to DSHS beginning October 20, 2008, and resources available to help you prepare.

You can find the entire checklist at:

<http://maa.dshs.wa.gov/providerone/Providers/Checklists/Check%20Lists.htm>.

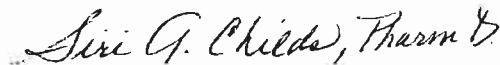
Also, the following materials, referenced in this executive summary, are available at

<http://maa.dshs.wa.gov/providerone/PharmacyPOS.htm>:

- 30-day notice (Memo #08-55 dated September 19, 2008)
- Notice: Change to ProviderOne Pharmacy Go Live Date, dated July 28, 2008
- 60-day notice (Memo #08-12, dated June 18, 2008)
- NPI requirements/90-day notice (Memo #08-05, dated February 25, 2008)

If you have questions, please call DSHS at (800) 562-3022, select option 2, then option 4; or send an e-mail to [providerone@dshs.wa.gov](mailto:providerone@dshs.wa.gov) for assistance.

Sincerely,



Siri Childs, Pharm D.  
Pharmacy Administrator  
Washington Medicaid